



2023 Annual Training Event, Vendor Expo, and Bus Roadeo

Transit: Connecting People, Places, and Priorities

Wednesday, March 1st – Sunday, March 5th

Columbia Metropolitan Convention Center, Columbia, South Carolina



Wednesday, March 1st, 2023

9:00AM – 4:30PM: Professional Development Training

CTAA CTPA/CCTM Certification Training

Location: Carolina Meeting Room

The best community transportation managers in the country have the initials “CCTM” after their name. The CCTM designation marks the standard of excellence in the community transportation industry; as it’s proof of the ability to manage a comprehensive and dynamic community transportation system. To become a CCTM, a person must submit an application documenting their experience and accomplishments, and must pass a comprehensive certification exam. The examination addresses six knowledge areas:

- (1) human resources management*
- (2) budgeting & financial management*
- (3) transportation operation management*
- (4) service planning and development*
- (5) procurement and contract management*
- (6) organizational leadership.*

Please note this course requires pre-registration and submission of an application to be eligible. In order to ensure a slot for this class registration must be completed prior to February 17, 2023.

Thursday, March 2nd, 2023

8:00AM – 5:00PM: Conference Registration and Check-In

8:00AM – 9:00AM: Breakfast for Pre-conference Attendees

9:00AM – 12:00PM: Professional Development Training

CTAA CTPA/CCTM Certification Training

Location: Carolina Meeting Room

9:00AM – 1:00PM: Exhibitor Registration Check-In and Set-Up

9:00AM – 12:00PM: Pre-Conference Workshops

Session 1: The Why and How of Human Services Transportation – Carrie Diamond, NADTC

This workshop will use hands-on activities and group work to explore why you do what you do, who you serve, and how you can build an operation that protects the safety of your staff, your customers, and their private information.

Session 2: Transit service route planning exercise - Jorge Luna, AICP, HDR & Kevin Walsh, ACIP, HDR

Session 3: Using NRTAP Website Builder: Participants are requested to bring laptops and create an account with National RTAP by logging on www.nationalrtap.org - Frank Condon, NRTAP/Devobal

12:00PM – 1:00PM: Lunch on Your Own

1:30PM – 2:30PM: Annual TASC Membership Meeting

2:30PM – 3:00PM: General Session

Welcome – City of Columbia Mayor

3:00PM – 3:45PM: Break with the Exhibitors

3:45PM – 5:00PM: Concurrent Sessions

Operations/Maintenance Route

Considerations for Connecting with Environmental Sustainability in Public Transportation: A look at propane options and best practices for applying for No-Lo grants. - Jill Drury, JL Drury Consulting, and Oliver Page PhD., Augusta Transit.

Administrative & Planning Track/Route

Connecting Data and IJAJRA for Transportation Electrification - Katie Hagan, Conservation Voters of SC, and Justin Brightharp, the Southeast Energy Efficiency Alliance.

Technology, Finance & Grants Track/Route

Connecting with Technology Resource Partners - A closer look at NRTAP & N-CATT Resources - Frank Condon, Deboval/NRTAP, and Chris Zeilinger, CTAA/N-CATT.

Human Service & Mobility Track/Route

Connecting Human Services Providers with Title VI Requirements - Nicole McAden, Greenlink, Pamela Bynoe-Reed, The COMET, and Curtis Sims, Jr., SCDOT OPT.

5:00PM – 6:30PM: Networking Reception with Exhibitors with Prize Drawings

Friday, March 3rd, 2023

7:30AM – 8:30AM: Breakfast with the Exhibitors

8:30AM – 9:45: General Session

9:45AM – 10:15AM: Break with the Exhibitors

10:15AM – 11:30AM: Concurrent Sessions

Operations/Maintenance Route

EV Connectivity: Overview of the Ford E-Transit van, battery range considerations, and charging solutions for Electric Vehicles - Gabe de Paz, Ford Pro Charging and James Westmoreland, Dominion Energy

Administrative & Planning Track/Route

Connecting with the Latest and Hottest Topics with FTA - Dr. Yvette Taylor, Director, and Ms. Maria Luchey, FTA Region IV

Technology, Finance & Grants Track/Route

Connecting Technology for multi-modal planning and evaluating the cost benefit analysis for on-demand transit - Arthur Getman, Replica and Brian Corcoran, RideCo

Human Service & Mobility Track/Route

How to Connect Specialized Transportation for Vulnerable Populations – Johnny Mmanu-ike (SCDOT), Mary Beth Fields (SCDOA), Arlene Prince (The COMET), Ryan Way (Clarendon County DSNB/ Vice Chair of the SCHSPA)

11:30AM – 1:15PM: Lunch/TASC Awards/Keynote Speaker

1:15PM – 2:10PM: Concurrent Sessions

Operations/Maintenance Route

Connecting Effective Communication Techniques to Cultivate Positive Attitudes in Resolving Workplace Conflicts - Carol Wright Kenderdine, Easter Seals

Administrative & Planning Track/Route

Making connections with the Right Branding - Courtney Young, Foresight Communications, Samantha Dubay and Drew Watts of HDR.

Technology, Finance & Grants Track/Route

Connecting Ridership & more via contactless and electronic Fares – Nicole McAden, Greenlink, Bonnie Crawford, Umo Cubic Transportation Systems, and Brian Piascik, Coast RTA, Kuba.

Human Service & Mobility Track/Route

Finding Match for your 5310 program - Carrie Diamond, NATDC, Tish Scotland, Area Agency on Aging Director, Lowcountry Council of Governments, Mary Beth Fields, Title III-B Programs Manager, SC Dept. on Aging, and Mary Beth Fields, SC DOA

2:10PM – 2:20PM: Break

2:20PM – 3:00PM: General Session

3:00PM – 3:30PM: Closing Session

Saturday, March 4th, 2023

7:30AM – 8:30AM: State Bus Transportation Rodeo Check-In

8:30AM – 2:30PM: State Bus Transportation Rodeo

6:00PM: Rodeo Banquet and Award Presentation

Sunday, March 5th, 2023

8:00AM: RTAP Training

9:00AM – 10:30AM: RTAP Training for Operations and Maintenance Team

Topic: Operator Self-Care, Stress and Attitudes

The workshop also addresses personal attitudes and helpful ways to handle stress. There will be time for lively discussion and opportunity for questions and answers regarding specific situations related to your own agencies. - Carol Wright Kenderdine, Easter Seals

Topic: Making a case for Insite Software when Troubleshooting Cummins Engines

This workshop also addresses what to look for when working with a Brake Board. - Brian Markey, Custom Training Aids, and Andrew Warren, Immersed Technologies.

10:30AM – 11:00AM: Break

11:00AM– 12:00PM: RTAP Training for Operators and Maintenance Team Participants Continues