

Transportation Operator & Staff Training

October 4, 2025 | 10 am - 4 pm

hosted by



with support from



PDRTA

Participants will learn a host of skills and knowledge to help them in their daily duties. Above all, participants will grow their professional networks with others working in South Carolina doing their same job and establish a network of people to call upon in times of help or uncertainty.

ADMIN WILL LEARN

- How to navigate the new grant and funding environment
- Best practices for operator retention
- Crucial customer service skills to enhance agency image and success

OPERATORS WILL LEARN

- Critical conflict de-escalation and sensitivity skills
- Nuances of ADA securements



EVENT DETAILS

Babcock Center, 2725 Banny Jones Ave, Columbia, SC
\$25 registration fee, includes lunch

October 4, 10am - 4pm

Register at <https://transitsc.org/training/>